



TERMS AND CONDITIONS OF SALES

Introduction

1. These terms and conditions govern the sale of bakery products by [Bakery Name], a company registered in the UK. By placing an order with us, you agree to these terms and conditions.

Orders and Payment

2. Orders can be placed online, in person, or by phone. Payment can be made, by credit or debit card, or through our online payment system. We reserve the right to refuse any order.

Cancellation and Refunds

3. Orders can be cancelled up to 48 hours before the scheduled delivery or collection time for orders up to £70, all orders above £70 require a 72hr cancellation policy. Refunds will be issued within 5 working days of the cancellation. We reserve the right to cancel an order if we are unable to fulfill it, in which case a full refund will be issued.

Delivery and Collection

4. We offer delivery within London for a fee. Delivery times may vary depending on demand. Customers can also collect their orders from our bakery during opening hours. We will not be liable for any delays or damages caused during delivery.

Quality and Freshness

5. We pride ourselves on the quality and freshness of our products. All our products are made on the day of delivery or collection, and we use only the best ingredients. If you are not satisfied with the quality of our products, please

contact us within 24 hours of delivery or collection and provide photographic evidence of the concern or return the product to the store for testing..

Allergies and Dietary Requirements

6. We take allergies and dietary requirements very seriously. Please inform us of any allergies or dietary requirements when placing your order. While we take every care to avoid cross-contamination, we cannot guarantee that our products are free from allergens.

Intellectual Property

7. All intellectual property rights in our products and branding belong to us. You may not use our branding or reproduce our products without our prior written consent.

Liability

8. Our liability to you in connection with any product purchased through our bakery is strictly limited to the purchase price of that product. We will not be liable for any indirect or consequential loss or damage.

Governing Law and Jurisdiction

9. These terms and conditions are governed by the laws of England and Wales. Any dispute arising from these terms and conditions will be subject to the exclusive jurisdiction of the courts of England and Wales.

Amendments

10. We reserve the right to amend these terms and conditions at any time. Any amendments will be posted on our website and will take effect immediately